

### PRIVACY AND TRANSPARENCY STATEMENT

The Transport Charter Council is committed to protecting your privacy and being transparent about our data collection and use practices. This statement outlines our policies and practices for collecting, using, and protecting the information that you provide to us through our website, services, or other means.

### INFORMATION COLLECTION

We collect personal information that you voluntarily provide to us, such as your name, email address, and other contact details, when you sign up for our services or communicate with us through our website or other means.

We also collect non-personal information, such as your IP address, browser type, and device type, through cookies and other tracking technologies when you visit our website.

## INFORMATION USE

We use the information that you provide to us to deliver our services to you, respond to your inquiries and requests, and improve our services and website. We may also use your information to send you marketing and promotional communications, but you can opt-out of these communications at any time.

We do not sell or rent your personal information to third parties. However, we may share your information with our service providers who help us deliver our services or with law enforcement authorities if required by law.

# **DATA SECURITY**

We take appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, or destruction.

## **TRANSPARENCY**

We are committed to being transparent about our data collection and use practices. If you have any questions or concerns about our data practices, please contact us using the contact information provided on our website.

# **CHANGES TO THIS STATEMENT**

We may update this Privacy and Transparency Statement from time to time. The revised statement will be effective as of the published effective date. We encourage you to periodically review this statement to stay informed about how we are protecting your information.

